

# OUR TERMS AND CONDITIONS

## COMPETITIONS:

Entry is open only to persons 18 years and over, who are residents of Western Australia and have **not won a competition, prize or promotional item, with Image Portrait Studio in the last 6 months.**

Prize winners will be notified by mail, email or phone.. First Prizes and Runner Up Prizes will have 8 weeks expiry with the expiry date printed on the Gift Certificate. Prizes are for portraiture in our studio on 33 Royal street and can not be used for commercial photography and Wedding photography . Prizes are not exchangeable or redeemable in whole or in part for any cash equivalent. Prizes cannot be used in conjunction with any other offer or promotion.

## GIFT CERTIFICATES/PROMOTIONAL VOUCHERS:

Must be redeemed by the holder prior to the expiry date, provided the holder has not redeemed a Competition Prize, Gift Certificate or Promotional Voucher with Image Portrait Studio in the last 6 months. One Gift Certificate per household. Prizes can not be combined.

## APPOINTMENT HOLDING DEPOSITS

A holding fee / deposit of \$50 will be required to secure and hold your appointments. This Deposit ensures your commitment to the scheduled appointments.

The \$50 deposit will be refunded at your purchasing appointment, provided that you have completed both your photo shoot and purchasing appointment at the correctly scheduled time and date. Failure to attend or complete your scheduled appointment will result in the cancellation of any prize and the forfeiture of the holding fee.

**Prizes** and gift certificates cannot be used in conjunction with any other offer, prize or promotion. Only one (1) Gift Certificate or Promotional voucher can be used at a time

## **FACEBOOK COMPETITION:**

By entering our Facebook competition, the entrant acknowledges that the promotion is in no way sponsored, endorsed, administered by or associated with, Facebook in any way.

## **REFUSAL OF SERVICE:**

Image Portrait Studio reserves the right to refuse service if in our opinion the provision of service is likely to cause or has caused disruption to either staff members or the normal operation of business.

## **WHOLE FAMILY POLICY:**

Image Portrait Studio reserves the right to refuse service if the entire family does not attend the photographic shoot.

## **APPOINTMENT RESCHEDULE POLICY:**

Gift Certificates and Promotional Vouchers entitle the holder to a SINGLE APPOINTMENT ONLY. Once made, an appointment can not be rescheduled and the Gift Certificate or Promotional Voucher is deemed to have been used in full at that original appointment time and date.

\*NOTE: In exceptional circumstances, management may, at their sole discretion, reschedule an appointment and carry forward the Gift Certificate and holding fee / deposit

## **NO SHOW POLICY:**

Non attendance (NO SHOW) at an appointment without notice, will result in the forfeiture of the holding / deposit fee. The Gift Certificate or Promotional Voucher is then deemed to have been used in full.

## **COPYRIGHT:**

Image Portrait Studio has the copyright to all images created during the photoshoot. Clients can not copy or reproduce any of the images without the prior written consent of Image Portrait Studio.